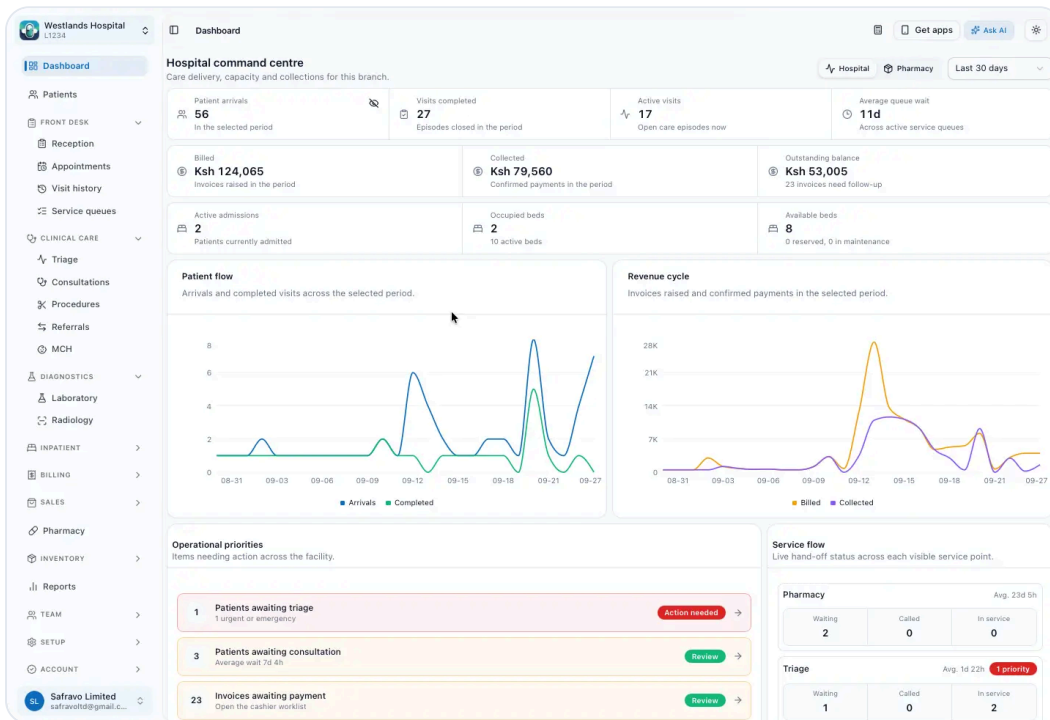


Run the whole hospital on one patient record.

Outpatient, inpatient, laboratory, radiology, pharmacy and stores, prescribing, maternal and child health, billing and payers, procedures and scheduling, and reporting, for hospitals of every size and multi-site groups. On web, Android and iOS.



BUILT FOR
Hospitals and hospital
groups

RUNS ON
Web, Android, iOS

DATA PROTECTION
ODPC Data Processor
446-3745-BB21

SECURITY
Independently
penetration-tested, 2026

Ten modules on one record. Switch on what you run; add the rest in phases.



01 Outpatient

Registration, appointments, service queues, triage and consultation on one patient record.



02 Inpatient and bed management

Live bed board, admissions, ward rounds, medication administration and guided discharge.



03 Laboratory

Test catalogue and pricing, sample collection, results with attachments, and reports sent to patients.



04 Radiology and imaging

Imaging orders, image and document attachments, radiologist reports and reminders.



05 Pharmacy and stores

Dispensing against prescriptions, batch and expiry control, purchasing, transfers and stock counts.



06 Prescribing and medication safety

Prescriptions from the consultation, checked against allergies and current medication before they reach the pharmacy.



07 Maternal and child health

Antenatal profiles and visits, KEPI immunisation schedules with due lists, and child growth records.



08 Billing, payers and insurance

Invoices built as care happens, a cashier worklist, M-Pesa, discount approvals, payers, pre-authorisations and claims.



09 Procedures, referrals and scheduling

Procedures recorded and billed from the visit, referrals in and out, and bookings for clinicians, rooms and equipment.



10 Reports, dashboards and administration

A hospital command centre, operational and financial reports, staff and permissions, departments, branding and the audit trail.

Web workspace

Each hospital on its own address, with its own branding on screens, receipts and reports. Public queue display screens for waiting areas.

Mobile app

Android and iOS for ward rounds, triage, dispensing and the bed board. Biometric unlock, camera scanning, Bluetooth receipts, push notifications.

Ask AI

Staff ask questions of the hospital's own records, within their permissions. Dictation in any language. Reports on request.

What is in place, what is in progress, and what is on the roadmap.

Safravo Ltd is registered with the Office of the Data Protection Commissioner as a Data Processor. Our Data Processing Agreement, Privacy Policy, DPIA and technical documents are available to prospective customers on request.

IN PLACE

Registered Data Processor

ODPC registration 446-3745-BB21

Independent penetration test

Tested by ISP Kenya, 2026

Encrypted in transit

TLS 1.2 and 1.3 only

Role and permission based access

Facility, branch and department scoped

Audit trail

Who did what, when

Cloud firewall and server backups

HTTPS only; restricted administration

Hosting and data location

DigitalOcean, United States

IN PROGRESS AND ROADMAP

Digital Health Agency certification IN PROGRESS

DawaSmart's application and supporting evidence pack have been submitted to the Digital Health Agency for certification. We will update this page when the outcome is issued.

Off-site database backup and restore test IN PROGRESS

A nightly database backup stored outside the hosting provider, with a documented restore test, is being implemented to complement the provider-level server backups.

SHA electronic claims ROADMAP

DawaSmart records payer and insurance details, pre-authorisations and claims for every visit, and the claims workflow is built with an adapter for the Social Health Authority. Live electronic submission to SHA depends on SHA's provider onboarding and conformance, and is on the roadmap rather than claimed today.

Kenya HIE and FHIR exchange ROADMAP

Exchange with the Kenya Health Information Exchange, HL7 FHIR interfaces and KHIS reporting are planned through the Digital Health Agency conformance process. They are not implemented today.

Hosting: DigitalOcean, SFO2 (United States), under DigitalOcean's data processing agreement. We state this plainly so your data protection officer can assess the transfer.

IMPLEMENTATION

Phased go-live, on-site training, a team on the floor.

01

Discovery

02

**Configure and
migrate**

03

Train by role

04

Go-live

05

**Stabilise and
expand**

PRICING

Priced by written quote, in three parts: a one-off implementation fee for the departments in scope; an annual licence by facility level and size, with a reduced rate for additional branches; and an optional support agreement.

Critical issues: acknowledged within 1 hour, 24/7

High: within 4 business hours · Normal: within 1 business day

Support hours: Monday to Saturday, 8:00 to 18:00

EAT

CONTACT

Safravo Ltd, Nairobi, Kenya

Telephone +254 746 289 413

WhatsApp +254 113 464 199

info@safravo.co.ke

hmis.dawasmart.app



Photographs are illustrative. Product screenshots show demonstration data only. Statements about compliance reflect the position at the date of printing; the current position is at hmis.dawasmart.app/security.